



**GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List**

On-line access to contract ordering information, terms and conditions, up-to- date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is: GSAAdvantage.gov.

GSA Multiple Award Schedule Information Technology Category (ITC)

**SIN 54151S: Information Technology (IT) Professional Services
SIN 54151HACS: Highly Adaptive Cybersecurity Services**

Contract number: **47QTCA18D004Q**

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract period: **December 28, 2022 – December 27, 2027**

Contractor's name, address, and phone number:
**Imagine One Technology & Management, Ltd.
47332 Thomas Rowe Lane
Lexington Park, MD 20653
Tel: 888-691-8975
Fax: 301-866-4099**

Contractor's internet address/web site:
www.imagine-one.com

Contract administration source(s):
Patricia Trossbach, Chief Operating Officer
Email: patricia.trossbach@imagine-one.com

Heidi Guy, Contracts Administrator
Email: heidi.guy@imagine-one.com

Business size: **Large**

CUSTOMER INFORMATION:

1a. Table of awarded special item number(s):

Special Item Number	Description
54151S	Information Technology (IT) Professional Services - IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.
54151HACS	Highly Adaptive Cybersecurity Services - Includes a wide range of fields such as, the seven-step Risk Management Framework services, information assurance, virus detection, network management, situational awareness and incident response, secure web hosting, and backup, security services and, Security Operations Center (SOC) services.
OLM	Order Level Materials - OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level. Since OLMs are identified and acquired at the order level, the ordering contracting officer (OCO) is responsible for making a fair and reasonable price determination for all OLMs.

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

See attached pricelist.

2. Maximum order. **\$500,000**
3. Minimum order. **\$100**
4. Geographic coverage (delivery area). **48 contiguous states, DC, Hawaii, Alaska, Puerto Rico.**
5. Point(s) of production (city, county, and State or foreign country). **N/A**
6. Discount from list, prices or statement of net price. **Prices shown are NET prices, basic discounts have been deducted.**
7. Quantity discounts. **None**
8. Prompt payment terms. **Net 30 Days**
9. a. Notification that Government purchase cards are accepted at or below the micro- purchase threshold. **Government purchase cards are accepted at or below the micro-purchase threshold.**
9. b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold. **Government purchase cards are accepted above the micro- purchase threshold.**
10. Foreign items (list items by country of origin) **N/A**

11. a. Time of delivery. **As agreed upon between the contractor and the ordering activity.**
 - b. Expedited Delivery. **As agreed upon between the contractor and the ordering activity.**
 - c. Overnight and 2-day delivery. **Not available.**
 - d. Urgent Requirements. **As agreed upon between the contractor and the ordering activity.**
12. F.O.B. point(s). **Destination**
13. a. Ordering address(es). **Imagine One Technology & Management, Ltd., 47332 Thomas Rowe Lane, Lexington Park, MD 20653**
 - b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs), and a sample EPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).
14. Payment address(es) **Imagine One Technology & Management, Ltd., 47332 Thomas Rowe Lane, Lexington Park, MD 20653**
15. Warranty provision. **N/A**
16. Export packing charges, if applicable. **N/A**
17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level) **Imagine One accepts government terms and conditions.**
18. Terms and conditions of rental, maintenance, and repair (if applicable) **N/A**
19. Terms and conditions of installation (if applicable). **N/A**
20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). **N/A**
 - a. Terms and conditions for any other services (if applicable) **N/A**
21. List of service and distribution points (if applicable). **N/A**
22. List of participating dealers (if applicable). **N/A**
23. Preventive maintenance (if applicable). **N/A**
24. a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants) **N/A**
 - b. If applicable, indicate that Section 508 compliance is applicable, and information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at www.Section508.gov/. **EIT Standards and Section 508 compliance is applicable and full details can be found in the following links for Imagine One's current systems.**
 - **Microsoft compliance** [U.S. Section 508 - Microsoft Compliance | Microsoft Learn](#)
 - **ADP Payroll Processing** [Web Accessibility Statement \(adp.com\)](#)
 - **Service Now** <https://docs.servicenow.com/en-US/bundle/accessibility/page/administer/accessibility-508->

[compliance/concept/product_accessibility.html](#)

25. SAM UEI number. **GLLCK3UKSYU8**

26. Notification regarding registration in (SAM) database. **Imagine One Technology & Management, Ltd.'s registration is valid through 10/13/2023.**

SIN 54151S - LABOR CATEGORY DESCRIPTIONS

Job Title: Applications Engineer II Experience: 5 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive knowledge across key tasks assignments. Functions as a technical resource on assigned projects. Researches, collects, and reports information on the ability and capacity of software products and IT equipment. Aids in the requirements development, design, development, and testing of software applications and systems. Works within specifications provided to meet programming assignment goals and objectives in a timely and accurate manner. Produces procedural documentation as required.

Redesign of existing systems to fulfill the customer requirements. Responsibilities also include providing equipment functionality and capability reports to customer and project teams.

Job Title: Applications Engineer III Experience: 17 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Plans and leads major technology assignments. Functions as a technical expert across multiple project assignments. Researches, collects, and reports information on the ability and capacity of software products and IT equipment. Aids in the requirements development, design, development, and testing of software applications and systems. Works within specifications provided to meet programming assignment goals and objectives in a timely and accurate manner.

Produces procedural documentation as required.

Redesign of existing systems to fulfill the needs of customers. Responsibilities also include providing equipment functionality and capability reports to customer other project teams.

Job Title: Applications Systems Analyst I Experience: 4 years

Education: Bachelor's Degree

Functional Responsibility: Applies fundamental software application concepts, processes, practices, and procedures on technical assignments. Work is performed under supervision. Assignments are generally specific in nature in determining how to accomplish tasks.

Formulates/defines system scope, objectives, and specifications for operating software programming applications or modifies/maintains complex existing applications using engineering releases and utilities from the manufacturer. Responds to customer IT system issues and problems with technical support.

Documents, tracks, and monitors the problem to ensure a timely resolution. Prepares draft specifications for programs. Assists in the design, development, testing, implementation, and documentation of new software and enhancements of existing applications. Works with project managers, developers, and end users to ensure application designs meet business requirements.

Support project team efforts to design, code, test, debug, document and/or install modified and new programs. Uses coding methods for specific programming language to enhance or initiate efficient program execution and performance and to reach optimum hardware use.

Job Title: Applications Systems Analyst II Experience: 8 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies expertise on multiple complex work assignments.

Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Formulates/defines system scope, objectives, and specifications for complex operating software programming applications or modifies/ maintains complex existing applications using engineering releases and utilities from the manufacturer. Prepares detailed specifications for programs. Assists in the design, development, testing, implementation, and documentation of new software and enhancements of existing

applications. Works with project managers, developers, and end users to ensure application designs meet business requirements. Designs, codes, tests, debugs, documents and installs modified and new programs. Uses coding methods for specific programming language to enhance or initiate efficient program execution and performance and to reach optimum hardware use. Monitors production programs for expected performance and responds to errors and emergency problems.

Job Title: Computer Scientist I Experience: 2 years

Education: Bachelor's Degree

Functional Responsibility: Applies fundamental computer science concepts, processes, practices, and procedures on technical assignments. Work is performed under supervision. Possesses and applies knowledge across tasks assignments. Assists/ Supports on complex client system/operational requirements including troubleshooting IT system issues and problems.

Performs or assists in technology analysis and assessment, design definition, development of systems specification, systems analysis, systems architecture development, systems/equipment integration, IT system test & evaluation, and detailed IT training. Supports tasking to develop, modify, and apply computer modeling and programming applications to analyze and solve mathematical and scientific problems affecting system and program performance. Participates in all phases of scientific and engineering projects such as research, design, development, testing, modeling, simulating, training, and documentation.

Job Title: Computer Scientist II Experience: 5 years

Education: Bachelor's Degree

Functional Responsibility: Applies fundamental computer science concepts, processes, practices, and procedures on technical assignments. May work independently on less complex tasks and under technical and/or project supervision on more complex assignments. Possesses and applies a knowledge across key tasks and high impact assignments. Consultant in complex or mission critical client system/operational requirements. Performs technology analysis and assessment, design definition, development of systems specification, systems analysis, systems architecture development, systems/equipment integration, IT system test & evaluation, and detailed IT training. Develops, modifies, and applies computer modeling and programming applications to analyze and solve mathematical and scientific problems affecting system and program performance.

Participates in all phases of scientific and engineering projects such as research, design, development, testing, modeling, simulating, training, and documentation.

Job Title: Computer Scientist III Experience: 7 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Consultant in complex or mission critical clientsystem/ operational requirements. Performs technology analysis and assessment, design definition, development of systems specification, systems analysis, systems architecture development, systems/equipment integration, IT system test & evaluation, and detailed IT training. Develops, modifies, and applies computer modeling and programming applications to analyze and solve mathematical and scientific problems affecting system and program performance. Participates in all phases of scientific and engineering projects such as research, design, development, testing, modeling, simulating, training, and documentation.

Job Title: Computer Scientist IV Experience: 12 years

Education: Bachelor's Degree

Functional Responsibility: Provides technical/management leadership on major tasks or technology assignments. Establishes goals and plans that meet project objectives. Has domain and expert technical knowledge. Consultant in complex or mission critical client system/operational requirements. Performs technology analysis and assessment, design definition, development of systems specification, systems

analysis, systems architecture development, systems/equipment integration, IT system test & evaluation, and detailed IT training. Develops, modifies, and applies computer modeling and programming applications to analyze and solve mathematical and scientific problems affecting system and program performance. Participates in all phases of scientific and engineering projects such as research, design, development, testing, modeling, simulating, training, and documentation.

Job Title: Data Architect II Experience: 5 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies expertise on multiple complex work assignments. Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Designs and builds relational databases. Designs and builds relational databases. Develops strategies for data acquisitions, archive recovery, and implementation of a database. May works in a data warehouse environment, which includes data design, database architecture, metadata and repository creation. Translates business needs into long-term architecture solutions. Defines, designs, and builds structured and unstructured databases. Evaluates hardware and software platforms and integrates systems. Evaluates reusability of current data for additional analyses. Reviews object and data models and the metadata repository to structure the data for better management and quicker access.

Job Title: Hardware/ Software Installation Technician II Experience: 1 year

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies expertise on multiple complex work assignments. Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Conducts sites surveys; assesses and documents current configuration and user requirements. Analyzes requirements and prepares specifications for hardware/ software acquisitions. Prepares plans, schedules, and site installation packages for development, test/laboratory, and/or production environments. Installs and configures hardware/ software and peripheral equipment. First line support for service interruptions such as printer routings, power outages, wiring problems, and malfunctioning servers. Escalates unresolved problems to expedite resolution.

Job Title: Help Desk Manager III Experience: 3 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Plans and leads major technology assignments. Functions as a technical expert across multiple project assignments. Manager for helpdesk operations.

Monitors, supports and performs computer processing. Coordinates responses to trouble reports. Supervises helpdesk operations. Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support. Documents, tracks, and monitors the problem to ensure a timely resolution.

Job Title: Help Desk Specialist III Experience: 3 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Plans and leads major technology assignments. Functions as a technical expert across multiple project assignments. Provides all aspects of managing customer relationships to include customer satisfaction, escalation management, customer communications, performance objectives and metrics and customer requirements management. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support. Documents, tracks, and monitors the problem to ensure a timely resolution.

Job Title: Help Desk Specialist IV Experience: 5 years

Education: Bachelor's Degree

Functional Responsibility: Provides technical/management leadership on major tasks or technology assignments. Establishes goals and plans that meet project objectives. Has domain and expert technical knowledge. Consultant in complex or mission critical client system/operational requirements. Provides all aspects of managing customer relationships to include customer satisfaction, escalation management, customer communications, performance objectives and metrics and customer requirements management. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support.

Documents, tracks, and monitors the problem to ensure a timely resolution.

Job Title: IA/ Security Specialist I Experience: 3 years

Education: Bachelor's Degree

Functional Responsibility: Applies fundamental information assurance/cyber security concepts, processes, practices, and procedures on technical assignments. Work is performed under supervision. Possesses and applies knowledge on work assignments. Assignments are specific and descriptive on how to accomplish tasks. Supports tasks or technology assignments. Supports and/or participates with project teams to: Develop and implement information assurance/security standards and procedures; Coordinate, develop, and evaluate security programs; Recommend information assurance/security solutions; Identify, report, and resolve security violations; Establish and satisfy information assurance and security requirements based upon the analysis of user, policy, regulatory, and resource demands; Design, develop, engineer, and implement solutions meeting security requirements; Provide integration and implementation of the computer system security solutions; Provide security operations and threat monitoring; and Perform vulnerability/ risk analyses of systems and applications during system life cycle.

Job Title: IA/ Security Specialist II Experience: 5 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies expertise on multiple complex work assignments. Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Provides IA/ Security leadership on major tasks or technology assignments. Develops and implements information assurance/security standards and procedures. Coordinates, develops, and evaluates security programs. Recommends information assurance/security solutions. Identifies, reports, and resolves security violations. Establishes and satisfies information assurance and security requirements based upon the analysis of user, policy, regulatory, and resource demands. Performs analysis, design, and development of security features for system architectures. Designs, develops, engineers, and implements solutions meeting security requirements. Provides integration and implementation of the computer system security solutions. Provides security operations and threat monitoring. Performs vulnerability/ risk analyses of systems and applications during system life cycle. Ensures all information systems are functional and secure.

Job Title: Information Engineer I Experience: 1 year

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies knowledge on work assignments. Work is generally performed under supervision. Assignments may be broad in nature, requiring the application of knowledge and experience in determining how to accomplish tasks. Develops information retrieval solutions meeting requirements for specified domain subjects, using information retrieval software languages and automated text analysis and extraction techniques. Familiar with and applies general best industry policies, standards, and procedures to ensure data accuracy and security. Utilize organizational models and a sound architectural based approach to plan, analyze, design, and implement enterprise-wide information system applications.

Analyzes information needs driving hardware, software, service, or business implementations.

Job Title: Information Engineer II Experience: 3 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies expertise on multiple complex work assignments.

Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Develops information retrieval solutions meeting requirements for specified domain subjects, using information retrieval software languages and automated text analysis and extraction techniques. Familiar with and applies applicable industry policies, standards, and procedures to ensure data accuracy, security, and regulatory compliance. Utilize organizational models and a sound architectural based approach to plan, analyze, design, and implement enterprise-wide information system applications. Analyzes information needs driving hardware, software, service, or business implementations.

Job Title: IT Technical Writer I Experience: 1 year

Education: Bachelor's Degree

Functional Responsibility: Supports project, engineering and analytical staff to author and/or edit a variety of Software and IT system documentation including requirements specifications, design documents, test document, user's manuals, etc. Performs a variety of administrative functions supporting IT projects including QA support and scheduling and coordination of IT project activities.

Job Title: IT Training Specialist I Experience: 2 years

Education: Bachelor's Degree

Functional Responsibility: Applies fundamental concepts, processes, practices, and procedures on technical assignments. Work is performed under supervision. Identify application and IT system training needs and translates requirements into training content. Develops or oversees the actual production of IT/application training material. Coordinates and conducts training programs. Monitors and reports the effectiveness of training.

Job Title: IT Training Specialist II Experience: 6 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive knowledge across key tasks and assignments. Plans and supports major technology assignments. Supports program/ project as a technical specialist across project assignments. Identify application and IT system training needs and translates requirements into training content. Develops or oversees the actual production of IT/application training material and instructional systems. Coordinates and conducts training programs. Monitors and reports the effectiveness of training.

Job Title: IT Training Specialist III Experience: 8 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Plans and leads major technology assignments. Functions as a technical expert across multiple project assignments. Identify application and IT system training needs and translates requirements into training content. Develops or oversees the actual production of IT/application training material and instructional systems. Coordinates and conducts training programs. Monitors and reports the effectiveness of training.

Job Title: Program Manager I Experience: 2 years

Education: Bachelor's Degree

Functional Responsibility: Working under supervision, monitors and manages IT project performance baselines (cost and schedule) to ensure projects are completed on time and within the specified budget.

Responsible for IT project data collection, analysis, and overall management, and tasks to improve processes. Supports the development and tracking of project schedules and integrated master schedules. Track and analyze financial data, budgets, and produce reports (project actuals and forecasts (Estimates to Complete)). Communicate changes to the technical leads and Program/Project Manager. Responsible for quality, completeness, and timeliness of IT project customer deliverables.

Job Title: Program Manager III Experience: 5 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Plans and leads major technology assignments including design, development, production, installation, and test & evaluation. Functions as a technical expert across multiple project assignments. Organizes and coordinates day-to-day activities of a portfolio of IT systems and projects. Supervises project/program personnel. Formulate, organize, schedule, and monitor interconnected project; decide on strategies and objectives; coordinate portfolio activities and lead and evaluate project staff; develop and control project baselines; and apply change, risk and resource management practices.

Job Title: Program Manager IV Experience: 10 years

Education: Bachelor's Degree

Functional Responsibility: Provides technical/management leadership on major tasks or technology assignments. Establishes goals and plans that meet project objectives. Has domain and expert technical knowledge including design, development, production, installation, and test & evaluation of IT systems. Functions as a technical expert across multiple project assignments. Organizes and coordinates day-to-day activities of a portfolio of IT systems and projects. Supervises project/program personnel. Formulate, organize, schedule, and monitor interconnected project; decide on strategies and objectives; coordinate portfolio activities and lead and evaluate project staff; develop and control project baselines; and apply change, risk and resource management practices.

Job Title: Systems Administrator II Experience: 5 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies expertise on multiple complex work assignments. Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Sets up, configures, and supports computer systems and applications. Develops and maintains all systems, applications, security, and system configurations. Troubleshoots systems performance issues and creates and maintains a disaster recovery plan. Recommends upgrades, patches, and new applications and equipment. Provides technical support and guidance to users.

Job Title: Systems Engineer I Experience: 2 years

Education: Bachelor's Degree

Functional Responsibility: Applies fundamental concepts, processes, practices, and procedures on technical assignments. Work is performed under supervision. Responsible for the planning and engineering of software/ applications, security, and IT system infrastructures. Design, modify, develop, write and implement software programming applications, security, and large IT systems. Develop, install, configure, test and maintain operating systems, application software and system management tools. Prepares and document standard operating procedures and protocols. Engineers, implements and monitors security measures for the protection of computer systems, networks and information. Manage and monitor all installed systems and infrastructure. Responsibilities also include providing equipment functionality and capability reports to customer other project teams. Ensure the highest levels of systems and infrastructure availability. Participates in the testing process through test review and analysis, test witnessing and certification of software. Writes comprehensive studies and reports including assessment-based findings, outcomes and propositions for further IT system and IT security enhancements.

Job Title: Systems Engineer II Experience: 4 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies expertise on multiple complex work assignments.

Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Responsible for the planning and engineering of software/ applications, security, and IT system infrastructures. Design, modify, develop, write and implement software programming applications, security, and large IT systems. Develop, install, configure, test and maintain operating systems, application software and system management tools. Prepares and document standard operating procedures and protocols.

Engineers, implements and monitors security measures for the protection of computer systems, networks and information. Manage and monitor all installed systems and infrastructure. Responsibilities also include providing equipment functionality and capability reports to customer other project teams. Ensure the highest levels of systems and infrastructure availability. Participates in the testing process through test review and analysis, test witnessing and certification of software. Writes comprehensive studies and reports including assessment-based findings, outcomes and propositions for further IT system and IT security enhancements.

Job Title: Systems Engineer III Experience: 10 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Plans and leads major technology assignments. Functions as a technical expert across multiple project assignments. Responsible for the planning and engineering of software/ applications, security, and IT system infrastructures. Design, modify, develop, write and implement software programming applications, security, and large IT systems. Develop, install, configure, test and maintain operating systems, application software and system management tools. Prepares and document standard operating procedures and protocols.

Engineers, implements and monitors security measures for the protection of computer systems, networks and information. Manage and monitor all installed systems and infrastructure. Responsibilities also include providing equipment functionality and capability reports to customer other project teams. Ensure the highest levels of systems and infrastructure availability. Participates in the testing process through test review and analysis, test witnessing and certification of software. Writes comprehensive studies and reports including assessment-based findings, outcomes and propositions for further IT system and IT security enhancements.

Job Title: Test Engineer I Experience: 2 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies knowledge and instruction on work assignments.

Assignments may be broad in nature requiring test team supervision in determining how to accomplish tasks. General work assignments entail: Define testable IT/software functional and operational requirements; Monitor IT/software development relating to test & evaluation; Document, analyze, and perform tests for IT and software products, systems, components, or modifications. Identifies functional problems and suggests resolutions. Assists in the definition of internal quality control standards and the maintenance of reliability programs. Analyzes test cases and provides input on progress reports.

Job Title: Test Engineer II Experience: 4 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies expertise on multiple complex work assignments.

Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Define testable IT/software functional and operational requirements. Monitor IT/software development relating to test & evaluation. Document, analyze, perform, and interpret tests for IT and software products, systems, components, or modifications. Identifies functional problems and suggests resolutions. Assists in

the definition of internal quality control standards and the maintenance of reliability programs. Analyzes test cases and provides regular progress reports.

Job Title: Test Engineer III Experience: 8 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Plans and leads major technology assignments. Functions as a technical expert across multiple project assignments. Define testable IT/software functional and operational requirements. Monitor IT/software development relating to test & evaluation. Document, analyze, perform, and interpret tests for IT and software products, systems, components, or modifications. Identifies functional problems and suggests resolutions. Assists in the definition of internal quality control standards and the maintenance of reliability programs. Analyzes test cases and provides regular progress reports.

Job Title: Data Communications Engineer I Experience: 2 years

Education: Bachelor's Degree

Functional Responsibility: Applies fundamental concepts, processes, practices, and procedures on technical assignments. Work is performed under supervision. Provides technical direction and engineering knowledge for voice/ data communications activities including planning, designing, developing, testing, installing and maintaining large communications networks. Develops, operates, and maintains voice, wireless, video, and data communications systems. Provides complex engineering or analytical tasks and activities associated with one or more technical areas within the voice/ data communications function. Specialized experience may also include design, implementation, and assessing voice/ data systems for implementation of call center and AV/ VTC as examples. Identifies potential problems and solutions through analysis identifying recommended solutions.

Job Title: Web Content Analyst I Experience: 2 years

Education: Bachelor's Degree

Functional Responsibility: Applies fundamental concepts, processes, practices, and procedures on work assignments. Work is performed under supervision with assignments being specific in nature on how to accomplish tasks. Provides development and website content addressing the requirements for information, workflow, processes and decision-making. Performs website editorial activities including gathering and researching information enhancing the value of the site. Responsible for planning, designing, installing, troubleshooting, and providing day-to-day support for the business collaboration application (e.g. SharePoint). Sets up, configures, and maintains the business collaboration application environment.

Job Title: Web Content Analyst II Experience: 3 years

Education: Bachelor's Degree

Functional Responsibility: Possesses and applies expertise on multiple complex work assignments. Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Provides for development and website content meeting the requirements for information, workflow, processes and decision-making. Manages and performs website editorial activities including gathering and researching information that enhances the value of the site. Responsible for planning, designing, installing, troubleshooting, and providing day-to-day support for the business collaboration application (e.g. SharePoint). Sets up, configures, and maintains the business collaboration application environment.

SIN 54151HACS - Labor Category Descriptions

Job Title: Cybersecurity Analyst I Experience: 2 years

Education: Technical Associate Degree

Functional Responsibility: Applies fundamental cybersecurity concepts, processes, practices, and procedures on technical assignments. Work is performed under supervision. Possesses and applies cybersecurity/Information Assurance knowledge across tasks assignments. Assists/ supports complex applications, systems, enclaves, and enterprises including troubleshooting cybersecurity issues and problems. Performs cybersecurity inspections, cybersecurity vulnerability evaluations, and cybersecurity/threat operations. Uses a variety of security techniques, technologies, and tools to evaluate security posture in highly complex computer systems and networks. Supports vulnerability assessment, risk analysis, and computer security penetration test events. Support the full development IT/Cybersecurity system development life cycle.

Job Title: Cybersecurity Analyst II Experience: 2 years

Education: Technical Bachelor's Degree

Functional Responsibility: Possesses and applies cybersecurity expertise on multiple complex work assignments. Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Demonstrated ability to perform complex security analysis of applications, systems, enclaves, and enterprises for compliance with security requirements. Performs all-levels cybersecurity inspections, cybersecurity vulnerability evaluations, and cybersecurity/threat operations. Uses a variety of security techniques, technologies, and tools to evaluate security posture in highly complex computer systems and networks. Ability to perform vulnerability, risk analysis, and participate in a variety of computer security penetration test events. Analyzes and defines security requirements for computer and network systems. Recommends solutions to meet security requirements. Gathers and analyzes technical information about an organization's mission goals and objectives and provides recommendations to improve existing security posture. Demonstrated experience and ability to provide enterprise-wide technical analysis and direction for problem definition, analysis and remediation for complex systems and enclaves. Assist in research and development projects and support the delivery of cybersecurity engineering services. Support the full development IT/Cybersecurity system development life cycle. Ability to provide workable recommendations and advice to client executive management on system improvements, optimization and maintenance.

Job Title: Cybersecurity Analyst III Experience: 4 years

Education: Technical Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive cybersecurity knowledge across key tasks and high impact assignments. Demonstrated ability to independently perform complex security analysis of applications, systems, enclaves, and enterprises for compliance with security requirements. Performs all-levels cybersecurity inspections, cybersecurity vulnerability evaluations, and cybersecurity/threat operations. Uses a variety of security techniques, technologies, and tools to evaluate security posture in highly complex computer systems and networks. Ability to perform vulnerability, risk analysis, and participate in a variety of computer security penetration test events. Analyzes and defines security requirements for computer and network systems. Recommends solutions to meet security requirements. Gathers and analyzes technical information about an organization's mission goals and objectives and provides recommendations to improve existing security posture. Demonstrated experience and ability to provide enterprise-wide technical analysis and direction for problem definition, analysis and remediation for complex systems and enclaves. Assist in research and development projects and support the

delivery of cybersecurity engineering services. Support the full development IT/Cybersecurity system development life cycle. Ability to provide workable recommendations and advice to client executive management on system improvements, optimization and maintenance.

Job Title: Cybersecurity Analyst IV Experience: 6 Years

Education: Technical Bachelor's Degree

Functional Responsibility: Provides technical/management leadership on major tasks or technology assignments. Establishes goals and plans that meet project objectives. Has domain and expert technical knowledge. Demonstrated ability to independently perform complex security analysis of applications, systems, enclaves, and enterprises for compliance with security requirements. Performs all-levels cybersecurity inspections, cybersecurity vulnerability evaluations, and cybersecurity/threat operations. Uses a variety of security techniques, technologies, and tools to evaluate security posture in highly complex computer systems and networks. Ability to perform vulnerability, risk analysis, and participate in a variety of computer security penetration test events. Analyzes and defines security requirements for computer and network systems. Recommends solutions to meet security requirements. Gathers and analyzes technical information about an organization's mission goals and objectives and provides recommendations to improve existing security posture. Demonstrated experience and ability to provide enterprise-wide technical analysis and direction for problem definition, analysis and remediation for complex systems and enclaves. Assist in research and development projects and support the delivery of cybersecurity engineering services. Support the full development IT/Cybersecurity system development life cycle. Ability to provide workable recommendations and advice to client executive management on system improvements, optimization and maintenance.

Job Title: Cybersecurity Engineer I Experience: 2 years

Education: Technical Bachelor's Degree

Functional Responsibility: Applies fundamental cybersecurity concepts, processes, practices, and procedures on assignments. Work is performed under supervision. Performs a variety of routine project tasks applied to specialized cybersecurity/ information assurance problems. Tasks involve the application of cybersecurity expertise, systematic processes, and specialized tools to resolve application, system, enclave, and/or enterprise problems. Supports with security engineering principles for planning, design, development, testing, validation, and integration of information systems. Display an understanding of current cybersecurity technologies and practices. Implement, manage, monitor and upgrade security measures for the protection of the organizations data, systems and networks. Ensures organizational data and infrastructures are protected by enabling the appropriate security controls. Assist with responses to system and/or network security breaches. Support related research and development projects.

Job Title: Cybersecurity Engineer II Experience: 6 years

Education: Technical Bachelor's Degree

Functional Responsibility: Possesses and applies cybersecurity expertise on multiple complex work assignments. Assignments may be broad in nature, requiring originality and innovation in determining how to accomplish tasks. Performs a variety of routine project tasks applied to specialized cybersecurity/ information assurance problems. Tasks involve the application of cybersecurity expertise, systematic processes, and specialized tools to resolve application, system, enclave, and/or enterprise problems. Provides security engineering principles for planning, design, development, testing, validation, and integration of information systems. Display an excellent understanding of current and leading-edge cybersecurity technologies and practices. Planning, implementing, managing, monitoring and upgrading security measures for the protection of the organizations data, systems and networks. Ensures organizational

data and infrastructures are protected by enabling the appropriate security controls. Provide monitoring and validation of security controls as well as periodic vulnerability and penetration testing. Respond to all system and/or network security breaches. Develop unique protection strategies for software systems, networks, data centers, and hardware. Conduct related research and development projects.

Job Title: Cybersecurity Engineer III Experience: 8 years

Education: Technical Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive cybersecurity knowledge across key tasks and high impact assignments. Plans and leads major technology assignments. Functions as a technical expert across multiple project assignments. Performs a variety of routine project tasks applied to specialized cybersecurity/ information assurance problems. Tasks involve the application of cybersecurity expertise, systematic processes, and specialized tools to resolve application, system, enclave, and/or enterprise problems. Provides security engineering principles for planning, design, development, testing, validation, and integration of information systems. Display an excellent understanding of current and leading-edge cybersecurity technologies and practices. Planning, implementing, managing, monitoring and upgrading security measures for the protection of the organizations data, systems and networks. Ensures organizational data and infrastructures are protected by enabling the appropriate security controls. Provide monitoring and validation of security controls as well as periodic vulnerability and penetration testing. Respond to all system and/or network security breaches. Develop unique protection strategies for software systems, networks, data centers, and hardware. Conduct related research and development projects.

Job Title: Cybersecurity Engineer IV Experience: 10 years

Education: Technical Bachelor's Degree

Functional Responsibility: Provides technical/management leadership on major tasks or technology assignments. Establishes goals and plans that meet project objectives. Has significant cybersecurity domain and expert technical knowledge. Performs a variety of routine project tasks applied to specialized cybersecurity/ information assurance problems. Tasks involve the application of cybersecurity expertise, systematic processes, and specialized tools to resolve application, system, enclave, and/or enterprise problems. Provides security engineering principles for planning, design, development, testing, validation, and integration of information systems. Display an excellent understanding of current and leading-edge cybersecurity technologies and practices. Planning, implementing, managing, monitoring and upgrading security measures for the protection of the organizations data, systems and networks. Ensures organizational data and infrastructures are protected by enabling the appropriate security controls. Provide monitoring and validation of security controls as well as periodic vulnerability and penetration testing. Respond to all system and/or network security breaches. Develop unique protection strategies for software systems, networks, data centers, and hardware. Conduct related research and development projects.

Job Title: Cybersecurity Technical Writer/Editor I Experience: 2 years

Education: Associate Degree

Functional Responsibility: Supports project, engineering and analytical, and security/network operations staff to author and/or edit a variety of cybersecurity and IT system documentation including the full range of assessment and authorization cybersecurity documentation. Also, may support requirements specifications, design documents, test document, user's manuals, etc. Performs a variety of administrative functions supporting cybersecurity/IT projects including QA support and scheduling and coordination of IT project activities.

Job Title: Cybersecurity Technical Writer/Editor II Experience: 2 years

Education: Bachelor's Degree

Functional Responsibility: Demonstrated ability to complete complex Technical Writer/Editor duties for applications, systems, enclaves, and enterprises. Supports project, engineering and analytical, and security/network operations staff to author and/or edit a variety of cybersecurity and IT system documentation including the full range of assessment and authorization cybersecurity documentation. Also, may support requirements specifications, design documents, test document, user's manuals, etc. Performs a variety of administrative functions supporting cybersecurity/IT projects including QA support and scheduling and coordination of IT project activities.

Job Title: Cybersecurity Technical Writer/Editor III Experience: 4 years

Education: Bachelor's Degree

Functional Responsibility: Applies cybersecurity knowledge across key tasks. Functions as a Technical Writer/Editor across multiple project assignments. Supports project, engineering and analytical, and security/network operations staff to author and/or edit a variety of cybersecurity and IT system documentation including the full range of assessment and authorization cybersecurity documentation. Also, may support requirements specifications, design documents, test document, user's manuals, etc. Performs a variety of administrative functions supporting cybersecurity/IT projects including QA support and scheduling and coordination of IT project activities.

Job Title: Program Manager I Experience: 2 years

Education: Associate Degree

Functional Responsibility: Working under supervision, monitors and manages Cybersecurity project performance baselines (cost and schedule) to ensure projects are completed on time and within the specified budget. Responsible for project data collection, analysis, and overall management, and tasks to improve processes. Supports the development and tracking of project schedules and integrated master schedules. Track and analyze financial data, budgets, and produce reports (project actuals and forecasts (Estimates to Complete)). Communicate changes to the technical leads and Program/Project Manager. Responsible for quality, completeness, and timeliness of cybersecurity project customer deliverables.

Job Title: Program Manager III Experience: 8 years

Education: Technical Bachelor's Degree

Functional Responsibility: Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Plans and leads major technology assignments including design, development, production, installation, and test & evaluation. Functions as a technical expert across multiple project assignments. Organizes and coordinates day-to-day activities of a cybersecurity project. Supervises project/program personnel. Formulate, organize, schedule, and monitor interconnected projects; decide on strategies and objectives; coordinate task/ project activities and lead and evaluate project staff; develop and control project baselines; and apply change, risk and resource management practices.

Job Title: Program Manager IV Experience: 10 years

Education: Technical Bachelor's Degree

Functional Responsibility: Provides technical/management leadership on major projects or technology assignments. Establishes goals and plans that meet project objectives. Has domain and expert technical knowledge including design, development, production, installation, and test & evaluation of IT/cybersecurity systems. Functions as a technical expert across multiple project assignments. Organizes and coordinates day-to-day activities of large cybersecurity projects/ programs or a portfolio of cybersecurity projects. Supervises project/program personnel. Formulate, organize, schedule, and monitor

interconnected projects; decide on strategies and objectives; coordinate portfolio activities and lead and evaluate project staff; develop and control project baselines; and apply change, risk and resource management practices.

Job Title: Program Manager V Experience: 20 years

Education: Technical Bachelor's Degree

Functional Responsibility: Provides technical/management leadership on major projects/ programs. Establishes goals and plans to meet project objectives. Has domain and expert technical knowledge including design, development, production, installation, and test & evaluation of IT/cybersecurity systems. Functions as a technical expert across multiple cybersecurity related assignments. Organizes and coordinates day-to-day activities of large cybersecurity projects/programs or a portfolio of cybersecurity projects. Supervises project/ program personnel. Formulate, organize, schedule, and monitor interconnected projects; decide on strategies and objectives; coordinate portfolio activities and lead and evaluate project staff; develop and control project baselines; and apply change, risk and resource management practices.

Labor Category Rates for SIN 54151HACS

<i>Service (e.g. Job Title/Labor Category)</i>	<i>Final GSA Price incl IFF 12/28/2022- 12/27/2023</i>
Cybersecurity Analyst I	\$80.50
Cybersecurity Analyst II	\$96.86
Cybersecurity Analyst III	\$133.78
Cybersecurity Analyst IV	\$148.80
Cybersecurity Engineer I	\$104.41
Cybersecurity Engineer II	\$130.43
Cybersecurity Engineer III	\$146.04
Cybersecurity Engineer IV	\$164.15
Cybersecurity Technical Writer / Editor I	\$85.81
Cybersecurity Technical Writer / Editor II	\$96.89
Cybersecurity Technical Writer / Editor III	\$109.02
Program Manager I	\$89.15
Program Manager III	\$159.36
Program Manager IV	\$170.55
Program Manager V	\$213.97

Labor Category Rates for SIN 54151S

<i>Service (e.g. Job Title/Labor Category)</i>	<i>Final GSA Price incl IFF 12/28/2022-12/27/2023</i>
Applications Engineer II	\$122.61
Applications Engineer III	\$182.53
Applications Systems Analyst I	\$69.21
Applications Systems Analyst II	\$113.03
Computer Scientist I	\$102.83
Computer Scientist II	\$112.74
Computer Scientist III	\$131.62
Computer Scientist IV	\$160.72
Data Architect II	\$112.50
Hardware/ Software Installation Technician II	\$73.80
Help Desk Manager III	\$96.42
Help Desk Specialist III	\$76.35
Help Desk Specialist IV	\$110.49
IA/ Security Specialist I	\$81.09
IA/ Security Specialist II	\$124.55
Information/ Knowledge Engineer I	\$81.09
Information/ Knowledge Engineer II	\$112.50
IT Technical Writer/ Editor I	\$71.19
IT Training Specialist I	\$70.30
IT Training Specialist II	\$90.97
IT Training Specialist III	\$108.20
Program Manager I	\$75.15
Program Manager III	\$123.36
Program Manager IV	\$186.34
Systems Administrator II	\$120.54
Systems Engineer I	\$94.70
Systems Engineer II	\$137.82
Systems Engineer III	\$174.87
Test Engineer I	\$87.02
Test Engineer II	\$99.59
Test Engineer III	\$175.95
Voice/Data Communications Engineer I	\$76.35
Web Content Analyst I	\$83.06

Web Content Analyst II

\$92.40

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

Imagine One Technology & Management, Ltd. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts.

To accelerate potential opportunities please contact:

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Lexington Park, MD 20653

Tel: 888-691-8975 / 301-866-4098

Fax: 301-866-4099

www.imagine-one.com

Contract administration source(s):

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